2/12/24, 9:41 AM RTI Details

RTI REQUEST DETAILS			
Registration No. :	CSLTD/R/E/24/00013	Date of Receipt :	10/02/2024
Type of Receipt :	Online Receipt	Language of Request :	English
Name :		Gender:	Male
Address:			
State :		Country:	India
Phone No. :		Mobile No. :	
Email :			
Status(Rural/Urban) :	Urban	Education Status :	
Is Requester Below Poverty Line ?:	No	Citizenship Status	Indian
Amount Paid :	10)	Mode of Payment	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	Request Pertains to :	
Information Sought :	PO No. 4010005694 Dated 03/02/2023 for Shock Proof Pipe Hanger:- 1) As per above PO, CSL Design approval of Silicon rubber liner on GALVANIZED STEEL SURFACE was shown in pipe hanger instead of regular neoprene rubber generally used by all other PSU shipbuilders. The same was incorporated by CSL in the new tender floated as CSL/SB/RC/PRE FAB/2024-26. Please provide copy of design approval / noting of same.  2) Time Frame taken by Grievance redressal Committee on disputed matters as per SOP.		
	Print Sa	ave Close	







CSL/SEC/CS/CORRESP/RTI/2024/1

March 05, 2024

## **Sub: Information Under Right to Information Act**

Dear Sir,

- 1. Please refer your RTI request no. CSLTD/R/E/24/00013 dated February 10, 2024. The reply to the information sought under the said request relating to the PO No. 4010005694 dated February 03, 2023 for Shock Proof Pipe Hanger, is given below:
  - (i) As per above PO, CSL Design approval of Silicon rubber liner on GALVANIZED STEEL SURFACE was shown in pipe hanger instead of regular neoprene rubber generally used by all other PSU shipbuilders. The same was incorporated by CSL in the new tender floated as CSL/SB/RC/PRE FAB/2024-26. Please provide copy of design approval/ noting of same.

## Reply

The purchase technical specification, issued with the tender enquiry, has on its first page, the approval procedure with names of person approving the document. There is no separate file approval process for the same.

(ii) Time Frame taken by Grievance redressal Committee on disputed matters as per SOP.

## Reply

There is no stipulated time frame for closing grievances received. Attempts are made to close the grievance expeditiously, based on the type of grievance received.

2. If you are not satisfied with the above reply, you may prefer an appeal within 30 days from the date of receipt of this letter to Shri Bejoy Bhasker, Director (Technical) & Appellate Authority, Cochin Shipyard Limited, Administrative Building, Cochin Shipyard Premises, Perumanoor, Kochi – 682 015.

Thanking You,

Yours faithfully,

Syamkamal Digitally signed by Syamkamal N Date: 2024.03.05 09:13:17 +05'30'

**Company Secretary & CPIO** 





