



CSL/SRP/295/2025

25 August 2025

TENDER NOTICE

Dear Sir,

Tenders by password protected email are invited for **Refit Monitoring Software for Ship Repair Projects** so as to reach the undersigned on or before the last date and time given below.

Enquiry no & date	CSL/SRP/295/2025 Date : 25 August 2025
Name of work	Refit Monitoring Software for Ship Repair Projects
Nature of bid process	Two bid
Earnest money to be deposited (EMD)	Nil
Validity of Bid	90 days from the last date of submission of tender
Last date & time for submission of quotation	09 September 2025 before 1100 hrs
Technical bid opening date & time (Attachment A)	09 September 2025, 1400 hrs
Price bid opening date & time (Attachment B)	Price bid opening date shall be intimated
Pre bid meeting date	1100 hrs on 01 September 2025 Online through Microsoft Teams. Link for the same shall be forwarded against intimation regarding readiness for participation.
Email address for pre-bid queries and submission of bid	sureshbabut@cochinshipyard.in julianjose.pj@cochinshipyard.in sroffice@cochinshipyard.in

Thanking you

Yours faithfully,

(For Cochin Shipyard Ltd)


Asst. General Manager (SRP)
SURESH BABU
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd

Table of Contents

1. Tender Notice	1
2. Scope of work	3
3. Pre-qualification Criteria	3
4. Terms and conditions	3
5. Integrity pact.....	5
6. Safety rules	6
7. Payment terms	6
8. Pre bid meeting	6
9. Liquidated damages	8
10. Indemnity clause	8
11. Termination clause	8
12. Security deposit.....	9
13. Force Majeure	9
14. Arbitration	10
15. Jurisdiction	10
16. Deviation list	10
17. Statutory conditions and labour laws	10
18. General conditions	12
19. Instructions to bidder for submission of quote.....	13
20. Vendor details (Annexure II)	16
21. Rate format (Annexure III)	18
22. Undertaking (Annexure IV)	19
23. Power of attorney (Annexure V).....	20
24. Indemnity bond (Annexure VI).....	21
25. Pre bid questionnaire format (Annexure VII)	23
26. Format for Non-Disclosure Agreement (Annexure VIII)	24


सुरेश बाबु टी सी
SURESH BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

A. Introduction

1. Cochin Shipyard Limited (CSL), a premier shipbuilding and ship repair yard under the Ministry of Ports, Shipping and Waterways, Government of India, is engaged in executing Ship building, repair and maintenance of projects for Indian Navy and other commercial establishments. Efficient planning, monitoring, and control of these projects are critical to ensuring timely completion, compliance with quality standards, and adherence to contractual obligations.
2. To enhance operational efficiency, CSL intends to procure and implement a Refit Monitoring Software capable of providing real-time tracking, progress analysis, and resource management across multiple Defence refit projects. The proposed system is expected to integrate seamlessly with existing processes, improve transparency, and facilitate informed decision-making.
3. This tender document outlines the scope of work, technical specifications, eligibility criteria, and terms & conditions for bidders interested in supplying, installing, and commissioning the software along with providing user training and post-installation support.

B. Scope of work

1. Software Provisioning
 - a) Design, develop and/or customize, deploy and implement a comprehensive refit monitoring software capable of tracking real-time progress of multiple naval vessel refits.
 - b) The software should dynamically adjust and display refit timelines and progress of refit based on variables such as allocation of production resources, manpower, and changes in the scope of work requiring additional man-days etc.
 - c) The software shall have different modules and accessibility options for CSL, Indian Navy and other stakeholders as defined.
 - d) The software licenses shall be perpetual in nature.
 - e) Post Go-Live AMC Support for 2 Years

Note: Required client side (CSL and Indian Navy) interactions and feedback shall be undertaken during the designing/customization of the software and approval from client to be obtained for the design/architecture of the software



SURESH BABU T C
 सहायक महा प्रबन्धक
 Assistant General Manager
 कोचीन शिपयार्ड लिमिटेड
 Cochin Shipyard Ltd.

2. Technical requirements

- a) Refit Monitoring Software (RMS) needs to be an on-premise self-hosted web application with new responsive design with latest web trends and shall facilitate the integration with existing applications/ERP Systems. The functionality as well as the UI experience shall be achieved correctly across multiple devices with different screen resolutions. The application shall be compatible with all Internet browsers like Microsoft Edge, Mozilla Firefox, Google Chrome, Apple Safari etc. It shall be ensured that it works flawlessly across different popular web browsers.
- b) CSL will be providing different landscapes including but not limited to Development, Production and Backup. All the required hardware platform will be arranged by CSL. The landscape will be provided by CSL after getting the recommendations and suggestions from the successful bidder. The bidder shall do all the required migration and porting of the application across landscapes as and when required.
- c) Development, modification, coding and implementation will be permitted only in the Development landscape. The Production landscape shall be populated with only relevant bug free objects exported/migrated from the Development landscape after completing the testing process and obtaining approval from the concerned officer.
- d) The bidder shall get approval from CSL before starting the implementation. The bidder shall be responsible for doing the developments in development server as per the scope and after getting approval from CSL.
- e) The bidder shall ensure that backup scripts for taking daily scheduled backups of all required folders, database objects and other scripts are prepared, tested, implemented and scheduled successfully. The bidder shall demonstrate the successful restoration of the application using the backup taken by the above schedules
- f) The application must conform to both global industry-standard security practices and the internal security policies of CSL. The solution shall be subject to security audits by CSL or its authorized agencies as and when required, and any vulnerabilities identified must be addressed by the bidder.

3. Software Licensing Requirements

- a) The software solution shall be licensed to concurrently serve a minimum of 40 users.
- b) The firm shall indicate the unit price for additional licenses to support up to 80 concurrent users. CSL shall have the right to extent the no of licenses as deemed fit.


सुरेश बाबु टी सी
SURESH BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

4. General requirements

- a) **Project Manager & Team:** - The bidder shall assign competent team members for completing the project. A project manager (PM) with adequate experience and competency shall be deployed by the bidder and this PM shall be responsible for the entire implementation of the project. The PM shall be the single point of contact for all the project activities. The PM shall coordinate the discussions and activities with various core team members of CSL as arranged by the CSL coordinator. The CSL reserves the right to send back or reject the PM/programmer/developer/functional/any resources, if found incompetent for the project and the bidder shall depute a competent resource maximum within three days and shall ensure that proper knowledge transfer (KT) has been completed without affecting the project progress and schedules. The Project manager shall submit detailed project plan with activities and milestone dates to CSL within seven days from the start of the project. The Kick-off meeting of the project will be on the very next day or as decided by the CSL.
- b) **Working Mode:** - CSL reserves the right to determine or alter the working mode (onsite/offsite/hybrid) at any stage of the project. Offsite work shall be subject to explicit approval of VPN access by CSL. The PM and team members shall abide by the prevailing information/cyber security policies in CSL when they work onsite or use VPN. Expenses like travel charges, phone charges, food and accommodation charges etc. of the PM and members will not be borne by CSL both in offsite and onsite mode.
- c) **Training:** - The bidder shall arrange necessary onsite training sessions on the project to CSL team members and members from the owners' team of the ship repair projects or other designated members before commissioning the application. The training sessions shall cover the functional as well as technical features of the system and hands on training has to be arranged for the effective understanding of the application. Online training sessions shall also be arranged if required.
- d) **Documentation and other Materials:** - All the documentations, user manuals, training resources and any other materials in any form, hard copy or soft copy, developed by the bidder as part of this project shall be under the sole ownership of CSL and are to be transferred to CSL before Go-Live. User Manuals shall contain detailed description of the application along with the screenshots of GUI and the explanation of all functionalities of the system.
- e) **Progress Review Mechanism:** - There will be daily/weekly/as needed progress review meetings to assess the status of the project. Project Manager shall be responsible for


सुरेश बाबु टी सी
SURESH BABU T C
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

coordinating the status updates. Status update reports shall be submitted by PM on regular intervals and as and when required.

5. Post GO-LIVE AMC support

- a) The bidder shall provide AMC support for 2 years.
- b) The bidder shall ensure that the application is totally bug free and will deliver optimum performance in the production server. However, if any unforeseen error, issue or bug is found in the production system, the bidder shall attend and resolve the issue at the earliest.
- c) There shall be a project manager to whom CSL is contacting for support and shall be the single point of contact for AMC support. If the Project manager is different from the project manager of implementation, bidder shall make proper arrangements to transfer the knowledge to the new project manager. The change in project manager shall be informed to the CSL in advance for approval.
- d) The project manager shall assign the team members for doing the AMC Support with the approval of CSL before the AMC period start. The project manager and the team member can work offsite for the support using VPN access. If any change in the team member shall be intimated and get it approved from the CSL. The CSL reserves the right to send back or reject the PM/any resources, if found incompetent for the project and the project manager shall depute a competent resource maximum within three days and shall ensure that proper knowledge transfer (KT) has been completed without affecting the support activities.
- e) The patch management of the software including but not limited to product upgrades, build upgrades, component upgrades etc. shall be carried out as required.

सुरेश बाबु टी सी
SURESH BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

C. Prequalification Criteria -

Sl No	Particulars	Eligibility Criteria	Proof/Documents Required
1	Type of entity	The firm should be an Indian Entity who is/are owned by Indian owners	GST/incorporation certificate
2	Experience and expertise	<p>The bidder must have a minimum of 12 years' experience in delivering digital project management solutions, particularly in Oil & gas/ Energy/Heavy Engineering/ Transportation/EPC/defense/maritime sectors</p> <p>Demonstrated experience in implementing real-time project monitoring systems for complex, multi-project environments</p> <p>Demonstrated experience with a similar project worth at least 1 Crore, successfully executed in a similar domain</p> <p>Client references from similar projects, preferably within the defence or maritime sectors, to substantiate the firm's expertise and reliability</p> <p>The primary and exclusive function of the firm shall be project management software solutions</p>	<p>Any one work order along with work completion certificate of work carried out during the period 2020 to 2025.</p> <p>Any one work order along with work completion certificate of work carried out during the period 2020 to 2025.</p> <p>Any one work order along with work completion certificate of work carried out during the period 2020 to 2025.</p> <p>Work order along with work completion certificate of similar project</p> <p>Copy of registration certificate</p>


सुरेश बाबु टी सी
SURESH BABU T C
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

		At least 20 engineers shall be functioning in Project management solutioning division of the firm.	Organisation chart of the firm with no of employees engaged. The details of employees engaged shall also be furnished as required
		The firm should have experience in handling projects with stringent security requirements and should possess necessary certifications or clearances	Any one work order along with work completion certificate of work carried out during the period 2020 to 2025. Copy of necessary certifications or clearances
3	Financial capability	Turnover of the firm not be less than 10 Crores for last 3 financial years	Audited financial statements/returns indicating the income from design and engineering of the firm for last 3 Financial Years (2022-23, 2023-24, 2024-25)

D. Product Capabilities

1. The proposed software must be a proven, commercially available solution with a track record of successful deployment in similar settings.
2. The product shall be capable of handling Critical path methods, Earned Value management, resource allocation and document management system.
3. The software should offer real-time tracking of project progress, resource allocation, and timeline adjustments based on dynamic project variables.
4. Ability to integrate with existing systems and tools including various ERP software used by CSL and Indian Navy for seamless data exchange and interoperability.
5. For single project and multi project environment, the product should support real time dashboards and reporting capabilities with advanced work flow capabilities.


 सुरेश बाबु टी सी
 SURESH BABU TC
 सहायक महा प्रबन्धक
 Assistant General Manager
 कोचीन शिपयार्ड लिमिटेड
 Cochin Shipyard Ltd.

E. Training and Support

1. The vendor shall implement and provide necessary support directly, not by sub-contractors/partners.
2. Capability to provide comprehensive training programs for both operational and maintenance aspects of the software to CSL and IN personnel.

F. Security and Compliance

1. The software and hardware solutions must comply with relevant security standards and protocols applicable to defense industries and 'Confidential' data.

G. Delivery Schedule

1. Software design and Solutioning – 1 month
2. Implementation of recommendation and customization of software including quality testing – 2 months
3. Supply of final software and installation - 1 month
4. Training and Go live of 1st Project – 1 month

H. Payment Terms

1. Stage payment shall be as follows.
 - a) Software design and Solutioning – 10 % of the contract value
 2. Implementation of recommendation and customization of software including quality testing – 20 % of the contract value
 - b) Supply of final software and installation – 40% of the contract value
 - c) Training and Go live of 1st Project – 20% of the contract value
 - d) On completion of 1 year warranty period – 10% of the contract value
3. Payment shall be made by NEFT to the account of the firm within 45 days from the date of submission of invoice duly supported by work completion certificate certified by officer in charge of CSL and ESI/EPF remittance documents in respect of the firms employees engaged for work. In case ESI/EPF remittance documents are not submitted with invoice, reasons thereof to be submitted. The bank name, account number, IFSC code and other bank details shall be furnished by the firm.
4. The Invoices to be raised on AGM (SRP), Ship Repair Division, Cochin Shipyard Limited. GST Registration no. of CSL is GSTN - **32AAACC6905B1ZD** which is to be indicated on the invoice.

सुरेश बाबु टी सी
SURESH BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

5. Invoice for payment should be submitted through VIM (Vendor Invoice Management) Portal in CSL web site. <https://apps.cochinshipyard.in:446/vim/Home.jsp>

I. Evaluation

1. The offers shall be examined CSL on the basis of response to requirements defined. If found necessary, bidders may be called for to present the details at a suitable date and time. The purpose of such presentations is to facilitate the bidders to demonstrate their capacities in order to assist the CSL to arrive at the envisaged objective.
2. In addition, CSL reserves the right to qualify one or more firms.

J. Confidentiality

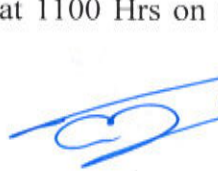
1. The firm shall use the data and other information provided by CSL solely for the purpose of performing and carrying out their obligations under the work order and shall not disclose the same to any other person, party or agency except to the extent required in performance of the work of the project, and shall maintain utmost secrecy. The data supplied by CSL shall not be passed on or made use of by the firm or his associates for the benefit of any other agency. The firm shall not without the consent in writing of CSL, publish any article or photograph relating to the project at any time.
2. If the firm is required by law, regulations, or court order to disclose any of CSL's confidential Information, the firm shall, where legally allowed, will promptly notify CSL in writing prior to making any disclosure. CSL may, at its sole expense, seek a protective order or other appropriate remedy from proper authority.
3. Upon request, the firm will destroy CSL's confidential information in its possession, but the firm may (i) retain copies of Confidential Information that it is required to retain by law or regulation; (ii) retain copies of its work product that contain Confidential information for archival purposes or to defend its work product; and (iii) store copies made as part of routine back up of its information technology systems but the Confidential Information must continue to be handled in accordance with this confidentiality clause.
4. The firm should submit a Non-Disclosure Agreement as per format attached at Annexure IV.

K. Integrity pact

1. The bidder should sign a pre contract integrity pact as per format placed at annexure VIII.

L. Pre bid meeting

1. A pre-bid meeting shall be conducted on 01.09.2025. The bidder or his official representative is advised to attend a Pre-bid meeting to be convened online through Microsoft Teams. The pre-bid meeting shall be held at 1100 Hrs on 01.09.2025. Link for the meeting shall be


सुरेश बाबु टी सी
SURESH BABU TC
सहायिक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

shared on receipt of intimation from the bidders regarding readiness for participation.


2. The firm requiring any clarification of the proposal document must notify CSL in writing, atleast one (1) day in advance to the pre-bid date in the questionnaire format placed at annexure VII by way of an email sent to sureshbabutc@cochinshipyard.in with a copy to email id: julianjose.pj@cochinshipyard.in and sroffice@cochinshipyard.in. The firm should to receive an acknowledgement for pre bid queries. In case of any ambiguity in this regard, the bidders may contact on 0484 2501231/1870. Request for participation in the pre-bid meeting shall be sent to above email IDs at least 24 hrs prior to the time of pre-bid meeting.
3. The compilation of all clarifications sought/queries raised during the pre-bid meeting and replies shall be furnished expeditiously. Any modification of the tender documents which may become necessary as a result of the pre-bid meeting shall be made by CSL through the issuance of a corrigendum which shall be informed to all participated bidders vide email and shall be published in the CSL Website and CPP Portal.
4. Non-attendance of the pre-bid meeting will not be a cause for disqualification of a bidder. In case any bidder does not attend the pre bid meeting, it shall be presumed that the bidder has a clear understanding of the scope, terms & conditions of the tender document and does not have any comments on the requirements of the tender document. Any clarification raised by the non-attending bidder shall not be entertained later. However, corrigendum, if any published by CSL after the pre-bid meeting is applicable to all bidders prior to the submission of offer

M. Liquidated Damages

1. In the event that the firm does not perform in accordance with the Work Order, including any delay in completion of work on cardinal achievements in accordance with the agreed schedule (Time schedule for services) due to reasons not attributable to CSL, CSL shall be entitled to charge Liquidated Damages @ 0.5% of the contract value for delay of each week or part thereof subject to a maximum of 10% of contract value unless such delay is duly approved by CSL. If the delay is on account of reasons not attributable to the firm resulting in his failing to meet the agreed time schedule the firm shall in writing inform CSL within 48 hours of happening of such event and seek extension of time, based on which the CSL may grant extension at his sole discretion and on its merit without incurring any additional cost.

N. Indemnity clause

1. The firm shall indemnify CSL and keep harmless against any or all claims, liabilities, damages, losses, costs, charges, expenses, proceedings and actions of any nature whatsoever


SURESH-BABU T C
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लि.
Cochin Shipyard Ltd

made or instituted against CSL directly or indirectly by reason of:

- i. Any wrongful, incorrect, dishonest, criminal, fraudulent or negligent work, misfeasance, disregard of duties by personnel of the firm; and/or
- ii. Any theft, robbery, fraud or wrongful act or omission by personnel of the firm or any third party during the tenure of the LoA/Work Order.
- iii. The agency shall sign and submit an indemnity bond to CSL in the format attached at annexure VI.

O. Force majeure

1. Should failure in performance of any part of this contract arise from, restraint imposed by Government act or legislation of other statutory authority of which the firm had no prior notice and which imposed after the effective date of contract, from explosion, fire and events of sudden flood, Cyclone, thunder storm for which there were no forecasts or warning issued by Govt which will be construed as a reasonable ground for extension of time, CSL may allow such additional time as is mutually agreed to be justified by the circumstances of the case.
2. The occurrence / cessation of force majeure situation has to be informed in writing with documentary evidence within three (3) days from the date of occurrence / cessation.

P. Termination clause

1. CSL reserves the right to terminate the contract on short notice of Seven (7) days in case if the firm's performance is found not satisfactory with regard to progress of work, quality, time factor, labour dispute with their workers, poor safety records and other violation of any contract conditions. Upon such termination, CSL shall not entertain any claims from the firm for damages, compensation, or loss of profit arising out of the termination.
2. In the event of termination under this clause, CSL reserves the right to engage an alternate contractor or agency to complete the remaining scope of work at the risk and cost of the defaulting firm. Any additional costs, losses, or damages incurred by CSL as a result of such risk purchase shall be recoverable from the defaulting firm including by way of deduction from any monies due or becoming due under this contract and the Security Deposit furnished by the firm is liable to be forfeited either in whole or in part.

Q. Security deposit

1. The successful tenderer shall remit 3 % of the value of the contract as security deposit before commencement of work. This amount has to be remitted by way of demand draft or bank guarantee (in approved proforma of CSL) from any of the nationalized banks/


BURES B BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

Scheduled Indian Bank, valid till the satisfactory completion of the entire work. The Security Deposit will be released after satisfactory completion of the contract on certification of nil liability to CSL by Officer-in Charge. The Security Deposit will not bear any interest.

R. Arbitration

1. In case of any dispute or differences arising out of the Work Order, the same shall be settled amicably between the Parties by way of mutual discussions or negotiation. If such dispute or differences could not be resolved within 60 days from the date of commencement of above referred discussions or negotiation, then the same shall be referred to the courts of appropriate jurisdiction.
2. In case of disputes, the same will be subjected to the jurisdiction of courts at Ernakulam, Kerala, India only.

S. Jurisdiction

1. All questions, disputes or differences arising under/out of or in connection with this contract shall be subject to the jurisdiction of the Courts in Ernakulam.

T. Deviation list

1. Deviations if any, in the offer submitted from that of the tender enquiry in any form should be clearly furnished in a separate document titled as "List of Deviations".


U. Statutory conditions and labour laws

1. The firm must comply with statutory requirements, ESI/EPF, and other labour laws/regulations in force and as amended from time to time by Govt. of India. The firm must abide by minimum wages act as governed by Govt. of India rules in force and as amended in future.
2. The firm shall observe and comply with the provisions of all labour and industrial laws and enactments and shall comply with and implement the provisions of the Factories Act, 1948, 'Employees Provident Funds & Miscellaneous Provisions Act, 1952, Employees State Insurance Act, Payment of Gratuity Act, minimum Wages Act, Payment of Bonus Act, Contract Labour (Regulation and Abolition) Act and all other enactments as are applicable to them and their workmen employed.
3. The firm shall be solely responsible for the payment of wages, salaries and other legal dues of its personnel who are employed or deployed by it from time to time. The firm shall promptly pay all due salaries and wages to its personnel providing service and salary has to effect before 10th of every month preceding the wage month. CSL reserves the right

to ask the firm to submit satisfactory evidence of payment due, salaries etc. In any event, CSL shall not be liable for any payments, dues, wages and salaries of the personnel employed by the firm.

V. General conditions

1. L1 bidder shall be determined based on the lowest total of table A before GST.
2. All the relevant Govt policies with respect to the Make in India – Public procurement orders are applicable to this tender and the qualification criteria.
3. Quote should be on lumpsum basis and should include all cost. The price is to be quoted in the rate format provided at annexure III. GST should be indicated separately and shall be paid extra as per govt. rules.
4. Vendor details to be submitted along with the technical bid as per annexure II.
5. The firm should not subcontract the work or part of the work to any other agency if awarded the contract. An undertaking as per annexure IV to be submitted along with the technical bid.
6. Bid should be valid for a period of 90 days from the last date of submission of tender.
7. The bidders may contact Shri. Aravind Prasad, Manager email id: aravind.prasad@cochinshipyard.in mob: 8138917205 for any clarifications regarding scope of work
8. The contract shall be on a principal to principal basis and it will not create any employer, employee relationship between CSL and the firm or its employees/personnel. This contract shall also not be deemed to create any partnership, joint venture or any association between CSL and the firm.
9. The firm should submit a power of attorney as per format placed at annexure V. The proposal must be signed by duly authorized person holding the power of attorney. In case if the proposed is signed by the owner, then power of attorney shall not be applicable.
10. The bidders are expected to familiarize themselves about labour situation, wages and benefits applicable to labourers, working hours etc. prior to quoting. The submission of a bid by bidder implies that he has made himself aware of all the above situations and conditions. Any subsequent claim on this account will not be entertained.
11. CSL reserves the right to reject any or all the offers without assigning any reason whatsoever.
12. The rates agreed upon as per quotation remain firm and fixed and will not be changed till conclusion of contract including extended period, if any.


सुरेश बाबु टी सी
SURESH BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd

13. During the evaluation of tender AGM (SRP) may at his discretion may ask the bidders for clarification if required in writing. Response for clarification shall be given in writing within the stipulated time frame and no change in prices or substance of the bid shall be sought, offered or permitted. No post bid clarification on the initiative of the bidder will be entertained.
14. Amendment if any will be notified on CSL/Govt. website. The bidders are requested to keep themselves informed of the development by visiting CSL website www.cochinshipyard.in and the CPP portal www.eprocure.gov.in regularly. Such amendments shall be binding upon them.

W. Instruction to bidder for submission of quote:


1. Tenders are to be submitted in password protected email and should reach CSL on or before the last date and time for submission of tender. Email address for submission of tender is sroffice@cochinshipyard.in with a copy to julianjose.pj@cochinshipyard.in and sureshbabutc@cochinshipyard.in. Bidder should make sure that they get an acknowledgement by return mail after submission of tender. CSL shall not be responsible for non receipt of e mail sent by the firm.
2. Bid is to be submitted in two bid system [in two attachments with password protection- Technical bid (attachment A) & Price bid (attachment B)].
3. Following documents in respect of technical bid to be included in attachment A.
 - i. Tender document duly signed on all pages (including scope of work, general terms & conditions and annexures).
 - ii. Vendor details (annexure II).
 - iii. Copy of un-priced bid format as per annexure III (price bid without prices/numerals).
 - iv. Undertaking (annexure IV).
 - v. Power of attorney, if applicable (annexure V).
 - vi. Indemnity Bond (annexure VI).
 - vii. Integrity pact (annexure VIII).
 - viii. Documents required as per Pre-qualification criteria.
 - ix. GST certificate.
 - x. Other documents if any.
4. The firm should submit the all documents sought in the tender as annexures to their offer and should mark the same in Index.
5. Price part of technically acceptable offers only will be considered for opening.


सुरेश बाबु टी सी
SURESH BABU T C
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

6. Price bid is to be submitted with password protection in a separate file (attachment B – price bid).
7. The bidder is expected and deemed to have read, understood and agreed to all instructions, forms, terms and specifications etc. in the tender document while bidding.
8. Failure to furnish all information required or False/ambiguous information or submission of bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of the bid.
9. Bidders should not be blacklisted /debarred /given tender holiday or its services terminated by any Central. State Govt Dept and /or Central /State PSU for non-performance or deficiency in performance of contracts
10. All pages of the offer (including all supporting documents/attachments) should be signed by the authorized signatory of the bidder in acceptance of tender conditions. Scanned copy of the same may be attached in the bid. Unsigned and unstamped bids shall be summarily rejected.
11. The firm should indicate "quoted"/ "not quoted" against each line item as applicable in the unpriced price format. Any ambiguity may entail rejection of the offer.
12. Tender documents, downloaded from the CSL website/Central Procurement Portal, shall be downloaded in Toto and no change, whatsoever shall be made. If any alteration is made in the tender document submitted by the Bidder and if found out (be it at any stage of the tender processing and even after award of the contract), it will be viewed seriously by CSL and CSL has the right to reject the offer if required.
13. All documents, instructions, catalogues, brochures, pamphlets, design data, norms and calculations, drawings, operation, maintenance and safety manuals, reports, labels on deliveries and any other data shall be in English language.

Thanking You,

Yours Sincerely,
For Cochin Shipyard Ltd


Asst. General Manager (SRP)
सुरेश बाबु टी सी
SURESH BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd

VENDOR DETAILS (to be submitted along with TECHNICAL BID)

1	Name of the Bidder/Firm	
2	Registered office Address of Company/Firm	
3	Telephone No./Fax No./Mobile No	
4	E-mail address	
5	Names of the contact person & designation	(i) (ii) (iii)
6	Type of Entity-Proprietorship/Partnership firm/Company/NSIC/MSME Category etc. (Please attach registration certificate of Firm/Partnership agreement/proprietorship documents)	
7	PAN Card Number (Self attested copy of PAN card has to be submitted)	
	GST Registration Number (Self attested copy has to be submitted)	
	EPF Registration No. (Self-attested copy to be submitted). Note: In case firm does not have EPF registration reasons thereof to be indicated in remarks column.	
	ESI Registration No. (Self-attested copy to be submitted). Note: In case firm does not have ESI registration reasons thereof to be indicated in remarks column.	
	Copy of License applicable (Self attested copy to be submitted)	


 सुरेश बाबु टी सी
 SURESH BABU T C
 सहायक महा प्रबन्धक
 Assistant General Manager
 कोचीन शिपयार्ड लिमिटेड
 Cochin Shipyard Ltd.

8	Whether the Agency has been blacklisted/debarred or given tender holiday or contract terminated before expiry of the contract period by any 'govt./autonomous bodies/ organizations where bidder has provided services earlier due to deficiencies in service or misconduct etc.	Yes/No (please tick as applicable) If yes, please furnish details on a separate sheet
---	--	---

- Certified that the above information is true to the best of our belief and information.

Signature of firm or authorised personnel:

Name of authorised personnel

Designation:

Address:


 सुरेश बाबु टी सी
 SURESH BABU T C
 सहायक महा प्रबन्धक
 Assistant General Manager
 कोचीन शिपयार्ड लिमिटेड
 Cochin Shipyard Ltd.

RATE FORMAT**Table A**

Sl. No	Description	Lumpsum cost (Rs.) (before GST)	Amount in words	GST%
1	Design, develop and/or customize, deploy and implementation of comprehensive refit monitoring software as per scope of work to concurrently serve 40 users			
2	License cost to support 80 concurrent users			
3	Post Go-Live AMC Support for 01 st year			
4	Post Go-Live AMC Support for 02 nd year			
Total cost (SL No. 1 + 2 + 3 +4)				

Note:

- a) L1 bidder shall be determined based on the lowest total of table A before GST.
b) Quoting for all line items are mandatory.

Signature of authorised personnel:

Name of firm or authorised signatory:

Designation:

सुरेश बाबु टी सी
SURESH BABU T C
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

UNDERTAKING

I, Shri in my capacity as Managing Partner/Chairman & Managing Director/Proprietor of M/s do hereby give an undertaking that we shall not subcontract the work or part of work to any other agency if awarded the contract by CSL.

Signature of firm or authorised personnel:

Name of authorised personnel

Designation:

Address:

Contact No:

सुरेश बाबु टी सी
SURESH BABU T C
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

POWER OF ATTORNEY**TO WHOMSOEVER IT MAY CONCERN**

To know all men by these presents that, I, _____, holding the post of _____ and competent authority of _____ do hereby constitute, appoint, authorise and nominate Mr..... (Name of the Person(s), domiciled at _____ (Address), acting as.....(Designation and name of the company), and whose signature is attested below, as the lawful attorney to do all such acts, deeds and things necessary to the application in connection or incidental with tender No: CSL/SRP/295/2025 dated 25.08.2025, floated by Cochin Shipyard Limited including signing and submission of all the documents and providing necessary information/response to Cochin Shipyard Limited and also to bid, negotiate and also to execute the contract, in case if the tender is awarded.

This Power of Attorney shall remain valid, binding and irrevocable until the completion of the tender or till the completion of the tenure of contract to be executed between the _____ and Cochin Shipyard Limited, if tender is awarded to _____, whichever is applicable.

We hereby agree to ratify all the acts, deeds and things lawfully done by the Attorney pursuant to this Power of Attorney and that all acts, deeds and things done by above mentioned Attorney shall always be deemed to have been done by us on behalf of

(Attested signature of Mr.)

For.....

(Name & designation of the member of the Bidder)


 सुरेश बाबु टी सी
 SURESH BABU T C
 सहायक महा प्रबन्धक
 Assistant General Manager
 कोचीन शिपयार्ड लिमिटेड
 Cochin Shipyard Ltd.

INDEMNITY BOND

This Indemnity Bond is made and executed on this ____ day of _____, 2025, by:
_____, a company incorporated under the Companies Act, _____, having its registered office at [Address], (hereinafter referred to as the “Indemnifier”, which expression shall, unless otherwise repugnant to the context shall mean and include all its successors, legal representatives and permitted assigns);

IN FAVOUR OF:

Cochin Shipyard Limited, a Government of India Enterprise under the Ministry of Ports, Shipping and Waterways, incorporated as a company under the Companies Act, 1956, and having its registered office at Administrative Building, Shipyard Campus, Perumanoor (PO), (hereinafter referred to as the “CSL”, which expression shall, unless otherwise repugnant to the context shall mean and include all its successors, legal representatives and permitted assigns).

WHEREAS:

- a. CSL has floated a tender vide Tender No. CSL/SRP/295/2025 dated 25.08.2025 for Provision of refit monitoring software for Ship Repair projects.
- b. The Indemnifier has emerged as the L1 bidder in the said tender process and has been awarded the contract to carry out the said transportation.
- c. As a condition precedent to the execution of the contract, the CSL has required the Indemnifier to furnish an Indemnity Bond against any loss, damage, or liability that may be suffered by CSL in relation to the refit monitoring software for Ship Repair projects.

NOW THIS INDENTURE WITNESSETH AS UNDER:

1. The Indemnifier hereby irrevocably agrees and undertakes to indemnify and keep indemnified the CSL against all losses, damages, liabilities, claims, costs (including legal expenses), charges, or proceedings whatsoever that may arise or be incurred by the CSL in connection with or as a result of:
 - a. Loss or damage to CSL.


सुरेश बाबु टी सी
SURESH BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

- b. Any negligence, misconduct, omission, or breach of the terms and conditions of the contract by the Indemnifier or its agents/subcontractors;
2. The liability of the Indemnifier under this Bond shall be absolute and continuing and shall not be affected or discharged by any variation, alteration, or modification in the terms of the contract between the CSL and the Indemnifier.
3. This Bond shall remain in full force and effect until the safe and successful delivery of the goods to the consignee at Kochi and written confirmation thereof by CSL.
4. This Indemnity Bond shall be governed by and construed in accordance with the laws of India, and the courts at Ernakulam shall have exclusive jurisdiction.

IN WITNESS WHEREOF, the Indemnifier has executed this Indemnity Bond on the day, month and year first above written.

Indemnifier

Witnesses:

- 1.
- 2.


सुरेश बाबु टी सी
SURESH BABU TC
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

Pre-bid Questionnaire Format

<i>Sl</i>	<i>Reference Clause</i>	<i>Page no.</i>	<i>Description</i>	<i>Bidder's Query</i>

(Authorized Signature & Seal of Bidder)


 सुरेश बाबु टी सी
 SURESH BABU TC
 सहायक महा प्रबन्धक
 Assistant General Manager
 कोचीन शिपयार्ड लिमिटेड
 Cochin Shipyard Ltd.

FORMAT FOR NON DISCLOSURE AGREEMENT

NON-DISCLOSURE AGREEMENT FOR SHARING DATA RELATED TO “The Projects” WITH M/S _____ TO AVAIL DESIGN AND ENGINEERING SERVICES.

THIS AGREEMENT IS MADE on this day..... of.....2023 BETWEEN M/S _____ AND GENERAL MANAGER, SHIP REPAIR M/S COCHIN SHIPYARD LIMITED (herein referred to as “CSL”), , FOR SHARING OF DATA RELATED TO “The Project” TO PROVISION OF REFIT MONITORING SOFTWARE FOR SHIP REPAIR PROJECTS OF M/S _____ BOTH PARTYS TOGETHER FOR THE PURPOSE OF THIS ARRANGEMENT SHALL HEREIN BE REFERRED TO AS “PARTIES”

NOW THESE PRESENT WITNESSESS and the parties hereby agree as follows: -

1. Sharing of information related to the project within M/s _____ should strictly be on **NEED TO KNOW BASIS** only.
2. All information being exchanged between CSL and _____ must be treated as” classified information”, whether or not the specific security notation is used in notes, memorandum, analysis, compilation, studies or other documents in hard copy or in electronic media.
3. The secrecy and physical security of all documents and drawings related to project should be kept in strict confidence and should not be used in whole or in part for any purpose other than the purpose for which the same was provided to.
4. Information related to the Project should not be communicated nor caused to be disclosed whether directly or indirectly to any third Party or persons other than those for whom the same was provided by the Navy / M/s CSL.
5. Reproducing/ Xeroxing/ Duplicating in whole or in part of documents/ drawing in hard copy or in electronic media is not to be undertaken where the same has not specifically been authorised by CSL. In any case, all internal reproduction/ Xeroxing/ duplicating should be controlled by and be authorised at an appropriate level. All such activities are to be communicated

सुरेश बाबु टी सी
SURESH BABU TC
अहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.

and such material shall be handed over to CSL after the engagement of ____ with CSL for this particular requirement.

6. Project information should not be communicated to Navy, OEM's or any other third party through fax, email or by any means. All the communications with respect to the project shall be routed through CSL only.

7. Special precaution needs to be taken by the M/s ____ during interaction with the other vendors/ sub-vendor and their background be ascertained. Sub-vendors and other vendors are to be sensitized on security issues. In case of foreign vendors, approval of CSL & NAVY (THROUGH CSL) is to be taken after providing requisite justification.

8. Each Party will take measures to protect the confidential information of the other Party, that, in aggregate are no less protective than those measures it uses to protect the confidentiality of its own comparable confidential information.

9. Both parties agree that any confidential information received from the other Party shall only be used for the purpose of providing or receiving Services under this arrangement or any other Contract between the parties.

10. The above non-disclosure shall continue to be in vogue after completion of work and through the operational life of the project.

_____.

Cochin Shipyard Ltd

Name:

Name:

Title:

Title:


सुरेश बाबु टी सी
SURESH BABU T C
सहायक महा प्रबन्धक
Assistant General Manager
कोचीन शिपयार्ड लिमिटेड
Cochin Shipyard Ltd.